

Bell Canada
12 Floor
16 Elgin Street
Ottawa, ON K2P 2C4



Telephone: 613-785-1349
joshua.glover@bell.ca

To whom it may concern,

Francis Pelletier has worked for me as an IT Program Manager on a finance and reporting redesign program. His responsibilities included managing the IT budget on all sub-projects within the program, coordinating the various IT teams engaged and ensuring that the project managers from all sub-projects were aligned and working towards the program's ultimate goals. Francis was also responsible for managing and communicating the status of the IT team's deliverables.

Francis' professional manner and organizational skills were a valuable asset in keeping all elements of the program on track during a very aggressive schedule. With many competing pressures on the IT teams and considerable challenges on this program, Francis' relentless focus on the end goal helped to get things done. Francis was well respected by co-workers for his willingness to adapt and help in anyway he could.

Unfortunately we are putting the Sympatico Finance FMO on a temporary hold as Sr. Management decisions are made with respect to solution directions and overall reporting and finance strategies. As a result we've been forced to release the staff working on the project.

Francis has done an excellent job and I would highly recommend him for any position in your company.

Sincerely,

A handwritten signature in dark ink, appearing to read "Josh Glover".
Josh Glover

Associate Director – Order Management Solutions